Justin Moran

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SUMMARY

Associate Project Manager candidate and Iowa State graduate (Computer Science, Minor in Management Information Systems) with project management internships in SaaS and insurance software. Coordinated client delivery for 200+ clinics at Pippa and ran Agile standups for an underwriting software team at W.R. Berkley, a Fortune 500 insurer. Gathers requirements, tracks deliverables, schedules, and budgets, writes clear status updates, and keeps clients and internal teams aligned on progress and next steps.

EDUCATION

Iowa State University **Ames, Iowa**
Bachelor of Science in Computer Science, Minor in Management Information Systems *May 2026*
Relevant Coursework: Project Management, Software Project Management, Database Management Systems, Software Development Practices, Senior Design (Agile client project)

EXPERIENCE

Pippa LLC (Healthcare SaaS) **Chicago, IL**
Project Manager Intern *May 2026 - August 2026*
- Managed delivery of a SaaS care platform to 200+ outpatient clinics and 10K+ daily users, owning project plans, task breakdown, milestones, and release schedules from kickoff through go-live in two-week sprints
- Gathered requirements from 229+ clinician stakeholders through discovery calls, converting feedback into a prioritized backlog and documenting every customer interaction, decision, completed task, and action item
- Prepared and distributed weekly status updates to clinic clients and internal teams, flagging risks, scope changes, and next steps so stakeholders stayed informed and launches stayed on schedule
- Coordinated communication between clinic staff, engineering, and leadership during client onboarding, building implementation checklists and training documentation that let clinics activate without engineering support
- Tracked project budget and vendor spend for cloud and AI services, reporting cost against plan to keep delivery within budget

W.R. Berkley Corporation (Fortune 500 Insurer) **Urbandale, Iowa**
Software Engineer Intern, Project Coordination *May 2025 - August 2025*
- Facilitated daily standups for an underwriting software team, tracking blockers, owners, and due dates in Jira and following up on action items so sprint deliverables stayed on track
- Coordinated schedules and handoffs across development, QA, and DevOps for policy, claims, and billing releases, routing work through review and approval steps and documenting release milestones
- Saved 4,500+ hours annually (84+ per week) by leading a workflow optimization initiative that mapped and automated manual data entry between systems, gathering requirements by shadowing underwriting staff

WIND Marketing **Chicago, IL**
Project Coordinator Intern *May 2026 - August 2026*
- Coordinated end-to-end client projects for small businesses, scoping deliverables, tracking timelines and budgets, and running check-ins across 10+ campaigns that reached 17M+ views with 98% client satisfaction

CLIENT AND TEAM PROJECTS

Neighborhood Finance Corporation (nfc.how): Nonprofit Client Project *Project Lead, Team of 4*
- Led delivery of a mapping system that saves the client $100,000+ annually, running requirements sessions with non-technical staff, managing the timeline, and writing the handoff documentation they use to maintain it

HerdRight (herdright.com): E-commerce Marketplace, Acquired December 2025 *Team Lead, Team of 5*
- Coordinated a 5-person team building a marketplace for 30K+ buyers and sellers, planning sprints and assigning work across payments, listings, and pricing through launch and acquisition

VerifyAI: 1st Place, Ivy College of Business Hackathon *Team Lead, Team of 4*
- Led a 4-person team to 1st place out of 28 teams, scoping, prioritizing, and delivering a working product under a fixed deadline

LEADERSHIP

Iowa State Student Government **Ames, Iowa**
LAS Senator *January 2024 - January 2025*
- Reviewed and allocated $2.6M+ in annual student funding, evaluating budget requests against available funds and documenting allocation decisions for campus stakeholders
- Moved campus infrastructure initiatives from proposal to approval, coordinating facilities staff, administrators, and student organizations through each review step

SKILLS

- **Project Management:** Requirements gathering, project planning, deliverable and milestone tracking, budget tracking, status reporting, risk and issue tracking, stakeholder communication, client onboarding, Agile, standups
- **Tools:** Jira, Confluence, Excel, PowerPoint, Word, Outlook, Teams, Google Workspace, Figma, SQL